

Community Safety and Security Overview

Commitment to Safety, Accountability, and Community Partnership

The program site is designed and operated as a closed housing property that is professionally managed . The site is private and does not have open-access to non-residents. From physical layout to staffing and security protocols, every aspect of the site is structured to maintain clear boundaries, accountability, and safety for both residents and the surrounding community.

Cardea Health is committed to operating a well-managed, secure, and respectful housing site that enhances neighborhood safety and stability. Our model prioritizes strict site control, professional security, and on-site clinical care to ensure residents can regain stability while being good neighbors and contributing positively to the surrounding community.

Comprehensive Security Operations and Site Control

- **Closed Campus Design with Single Point of Entry**

The site operates as a fully closed campus with an interior courtyard and a single, controlled entrance and exit. This design allows staff and security to closely monitor who is on site at all times, simplifies visitor management, and prevents unauthorized access. By limiting entry points, the site discourages loitering and the congregation of unregistered visitors while ensuring a calm, contained environment for residents and neighbors alike.

- **24/7 Professional Security Coverage**

Cardea Health contracts with licensed, professional security personnel who are stationed on-site at all times. Security staff are positioned at two controlled access points: the front gate and the main building entrance.

- **Controlled Access and Screening**

All individuals entering the site are subject to bag checks and metal detector screening. The site enforces a strict **no-weapons policy**. Possession of a weapon by a resident or guest results in immediate removal from the program.

- **Visitor Management and Accountability**

All visitors, including service providers and family members, must sign in, present identification, and receive authorization prior to entry. Unregistered visitors are not permitted inside the building. Security staff actively track resident entry and exit to maintain site accountability.

- **Non-Congregate Housing Design**

The site consists entirely of private, non-congregate units. Residents are not permitted to visit other residents' rooms, significantly reducing opportunities for conflict and ensuring a quiet, stable environment.

- **Perimeter Monitoring and Cameras**

Security personnel conduct hourly perimeter walks around the block, providing proactive neighborhood monitoring. The building is equipped with interior and exterior cameras that are monitored continuously by on-site staff.

- **Zero-Tolerance for Violence or Harassment**

Any violent or threatening behavior, harassment, or serious policy violations result in immediate exit from the program.

Trained Staff and De-escalation First Approach

- **Crisis Intervention and De-escalation Training**

All security personnel complete a minimum of 40 hours of crisis intervention training, including verbal de-escalation, recognizing mental health crises, trauma-informed engagement, and appropriate escalation protocols.

- **Trauma-Informed Operations**

Staff are trained to prioritize safety, dignity, and respect while maintaining firm boundaries. De-escalation is the primary response, with clear escalation pathways to clinical leadership and emergency services when needed.

What This Means for the Surrounding Community

- **Thoughtful Site Location and Limited Pedestrian Through-Traffic**

The site is located adjacent to the freeway, which creates a clear physical boundary between the property and surrounding residential areas. This location limits pedestrian traffic and makes it unlikely that the site will be part of routine pedestrian routes through nearby neighborhoods. Independent walkability analyses indicate limited pedestrian access to schools and parks from the site. Together, these factors help ensure that activity associated with the site remains contained in the immediate area, minimizing impact on schools, residential streets, and other community spaces.

- **No Open Public Access**

This is a closed campus with a single entrance and exit. While residents are free to come and go, access to the site itself is controlled. Only authorized residents, staff, and approved visitors are permitted entry, and unregistered or unauthorized individuals are not allowed on the property.

- **Clear Accountability at All Times**

With one controlled access point and continuous monitoring, site staff maintain awareness of who is on the property at all times. This design supports resident autonomy while preventing unauthorized visitors and addressing concerns quickly.

- **Reduced Street Activity**

The interior courtyard design ensures that resident activity occurs within the site, not on surrounding sidewalks or streets, minimizing impacts on nearby businesses and neighbors.

- **Immediate Response to Issues**

On-site security and clinical staff are present 24/7 to address concerns immediately rather than relying on emergency responders after situations escalate.

Community Partnership and Neighborhood Enhancement

Cardea Health views this site as a long-term partner and resource for the surrounding community. Beyond operating a secure and well-managed facility, we are committed to being responsive, collaborative, and accountable neighbors who contribute positively to the area.

- **A Resource for the Neighborhood**

24/7 on-site security presence provides additional vigilance and support for the surrounding area, contributing to overall neighborhood safety.

- **Direct Communication and Responsiveness**

Community members and local businesses will have direct contact information for site leadership to address concerns promptly.

- **Ongoing Community Engagement**

Cardea Health will attend regular community meetings and host meetings with residents to maintain open communication and address feedback.

- **Neighborhood Care and Cleanliness**

Staff will participate in regular neighborhood maintenance and cleanliness efforts, reinforcing the site as a positive presence in the community.

- **Coordination with Local Emergency Services**

Cardea Health will proactively coordinate with local law enforcement and emergency services to support safety initiatives and ensure clear response pathways.

A Responsible, Managed Site

This site is professionally supervised and managed for housing. It is a highly structured, professionally staffed environment with clear rules, strong security, and comprehensive clinical services. The goal is to create stability for residents while enhancing safety, cleanliness, and security for the surrounding community.